



## CUSTOMER SERVICE ATTENDANTS

We are currently seeking employees to work within our gaming, beverage & catering departments. Specific duties may include poker machine service, bar & tray service, function work, cashier, TAB & waiter service. Delivering an amazingly high level of customer service must be your forte.

Hospitality or Customer Service experience is desirable, but full training is offered for the right applicants. Therefore, if you thrive on high-energy, are passionate about all things food and beverage, then we would love to hear from you.

### Requirements:

- Be flexible to work a variety of shifts including days, nights & weekends
- Exceptional personal presentation.
- Energetic individuals with outstanding customer service skills
- Have a friendly and outgoing manner
- Excellent time management skills and ability to work under pressure
- Great communication skills
- Excellent presentation and grooming
- Have a willingness to learn
- Ability to work days, nights, split shifts and weekend shifts
- Hold current RSA & RCG qualification

### The Role

- Waiter service, including delivery of meals to patrons and clearing tables.
- Assisting in functions and events.
- Bar service, including mixing and serving drinks to patrons.
- Taking orders and assisting patrons with menu choices.
- Floor duties, including the collection of glasses and general cleaning

If you are a warm, friendly individual with a strong desire to provide exceptional customer service, then we would love to hear from you!

**Job Type:** Casual

**Salary:** \$29.40 – \$60.00 per hour

### Schedule:

8 hour shift

Morning shift

Night shift

Flexible hours

Day shift

Shift work

Monday to Friday

Afternoon shift

On call

Weekend availability

Evening shift

### Education:

- High School (Year 12) (Preferred)

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