



Canley Heights RSL & Sporting Club  
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[www.canleyheightsrsl.com.au](http://www.canleyheightsrsl.com.au)

#### Privacy Policy:

Canley Heights RSL & Sporting Club ABN 44 001 783 124 and our related entities (Club) appreciate that privacy is very important to people. Our Privacy Policy covers the Club's treatment of personally identifiable information that we collect or hold. Like many other organisations, the Club must comply with the National Privacy Principles contained in the Privacy Act when dealing with personal information. If you would like any further information on the Club's Privacy Policy, please contact the Club on 02 9604 9975 or via email at: [info@canleyheightsrsl.com.au](mailto:info@canleyheightsrsl.com.au).



	<b>Sapphire Plus</b>	<b>36,000 points pa</b>
	<b>Sapphire</b>	<b>12,000 points pa</b>
	<b>Jade</b>	<b>3,000 points pa</b>
	<b>Pearl</b>	<b>600 points pa</b>
	<b>Topaz</b>	<b>Entry Level</b>

	SAPPHIRE PLUS	SAPPHIRE	JADE	PEARL	TOPAZ
	36,000 pts pa	12,000 pts pa	3,000 pts pa	600 pts pa	entry
EGM Point Earning Level	\$10	\$10	\$10	\$10	\$10
MTGM Point Earning Level	\$35	\$35	\$35	\$35	\$35
Food & Beverage Point	1 point for each \$1	1 point for each \$1	1 point for each \$1	1 point for each \$1	1 point for each \$1
Keno / Raffles	1 point for each \$1	1 point for each \$1	1 point for each \$1	1 point for each \$1	1 point for each \$1
Additional Offers as determined	✓	✓	✓	✓	✓
Discount of Food & Beverage when paying by points	50%	30%	20%	10%	
Redeem Points for Product	100 pts = \$1	100 pts = \$1	100 pts = \$1	100 pts = \$1	100 pts = \$1
Monthly Bonus	60%	50%	25%	10%	
Daily Loyalty Bonus	2500 Points	1000 Points	50 Points	25 Points	10 Points
Birthday Bonus	10,000 Points	5,000 Points	2,000 Points	1,000 Points	
Non Expiration of Reward Points	✓	✓	✓		

#### Other Information

Membership and any accrued Points or Rewards are not transferable.

Tiers are generated by the number of points EARNED in a rolling 12 month period.

Suspended, excluded or expelled members forfeit accrued points.

A full list of terms and conditions are available at reception upon request.

Additional information

How do I Earn Points?

When you use your membership card you can earn points AT ANY CUSTOMER TOUCHPOINTS (ie all point of sale). Points cannot be earned when using TAB, Cigarettes or Showcase items.

REWARDS	SAPPHIRE PLUS	SAPPHIRE	JADE	PEARL	TOPAZ
Earn points in gaming (egm) 1 point = \$10 turnover	✓	✓	✓	✓	✓
Earn points in gaming (mtgm) 1 point = \$35 turnover	✓	✓	✓	✓	✓
Earn Points in Non-Gaming 1 point = \$1 spent	✓	✓	✓	✓	✓

Can I Receive Bonus Points?

Depending on your tier level you will also receive a Daily Visitation Bonus.

The Daily Loyalty Bonus will be automatically added to your account when you swipe your member's card at the foyer (or entrance) kiosk. The Daily Loyalty Bonus applies to 1 swipe per person per day.

REWARDS	SAPPHIRE PLUS	SAPPHIRE	JADE	PEARL	TOPAZ
Daily Loyalty Bonus	2,500 Points	1,000 Points	50 Points	25 Points	10 Points

The Bonus Point multiplier works at the beginning of the following month all points that have been earned in the prior month will receive a bonus. This will automatically occur in the Metropolis System and will include points earned through non-gaming activity as well. For example if a Sapphire Plus member earned 1000 points in Feb, on the 1st Mar they will receive an extra 600 points bonus.

REWARDS	SAPPHIRE PLUS	SAPPHIRE	JADE	PEARL	TOPAZ
Monthly Loyalty Bonus Points	60% Bonus	50% Bonus	25% Bonus	10% Bonus	

Do I get a Birthday Bonus?

The Birthday Loyalty Bonus will be automatically added to your account when you swipe your card at the Kiosk / Entrance Terminal once during the month of your birthday.

REWARDS	SAPPHIRE PLUS	SAPPHIRE	JADE	PEARL	TOPAZ
Birthday Loyalty Bonus	10,000 Points	5,000 Points	2,000 Points	1,000 Points	

How can I use my points?

When you earn your points you can then use them to pay for food, beverages, and other goods in the club outlets. Points can also be used to obtain Gift Vouchers from various companies.

Do I get discounts?

Members will continue to receive member prices when paying by cash.

When using your points to purchase FOOD AND BEVERAGE goods and services (excluding functions) you will receive the following discounts. The discount does not apply to any Store Cards, Gift Cards, EFTPOS Cards or transfers to the SAPPHIRE REWARDS EFTPOS Card.

REWARDS	SAPPHIRE PLUS	SAPPHIRE	JADE	PEARL	TOPAZ
DISCOUNT ON F&B WHEN PAYING BY POINTS	50%	30%	20%	10%	

How do I know which level I am on?

Simply ask at reception or enter your card into the Entrance Kiosk, Gaming Machine or at any Food or Beverage Terminal.

How can I check my points balance?

You can check your points balance at any gaming machine, kiosk or with the Change cashier.

How do I move up levels?

Each month your points will be reviewed and if you have earned the required amount in the preceding 12 month period you will be moved up a tier.

Can I go down a level?

Points will be reviewed every 6 months in JANUARY and JULY and levels will be adjusted accordingly.

Do my points expire each year?

Points earned by PEARL and TOPAZ that remain unused will be purged on the 31<sup>ST</sup> DECEMBER each year.

Points for SAPPHIRE PLUS, SAPPHIRE and JADE do not expire unless a breach of terms and conditions occur.

Player Activity Statements Available upon Request

HELP IS CLOSE AT HAND

GambleAware

1800 858 858 | gambleaware.nsw.gov.au